



Family Welcome Center at the Trott Access Center.

The Niagara Falls Literacy Zone is a comprehensive network of community services.

We are committed to helping our clients create pathways out of poverty.

To accomplish this, we have established connections with community agencies and service providers in and around Niagara Falls.

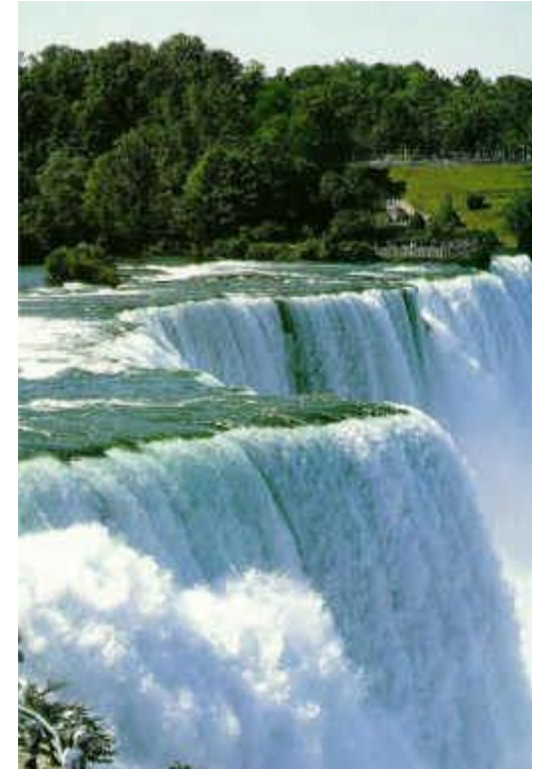
We offer FREE adult literacy classes in the following subjects:

- Adult Basic Education
- Job Readiness Training
- High School Equivalency Diploma (HSED) Preparation
- English as a Second Language
- Computer Literacy/BTOP
- Certified Nursing Assistant*

*Please note: to take advantage of our free CNA classes, students must also be registered in a HSED class and meet certain pre-requisite criteria.

Our Partners

- Center For Young Parents
- City of Niagara Falls
- Cornell Cooperative Extension
- Department of Motor Vehicles
- Department of Social Services
- Earl W. Brydges Library
- Employment and Training
- Evenstart
- HANCI
- Headstart
- Healthy Neighborhoods
- Heart, Love, and Soul
- Independent Living of Niagara County
- LVA of Niagara County, Inc.
- Neighborhood Legal Services
- New York State Department of Labor
- NFTA
- Niagara Community Action Program, Inc.
- Niagara County Community College
- Niagara County Mental Health Services
- Niagara County Probation Department
- Niagara County Sheriff's Office
- Niagara County WorkSource1
- Niagara County Youth Bureau
- Niagara Falls Boys and Girls Club
- Niagara Falls Central School District
- Niagara Falls Housing Authority
- Niagara Falls Legal Aid
- Niagara Falls Memorial Medical Center
- North Tonawanda Central School District
- Senator Maziarz office
- The Niagara Arts and Cultural Center
- U.S. National Defense Force SUM CMD
- United Way of Niagara
- VESID
- YWCA of Niagara



**NIAGARA
FALLS
LITERACY
ZONE**

*Administered by:
Orleans/Niagara
BOCES*



Contact Information:

Call (716) 278-8599 to enroll in classes or to speak with a case manager for referrals to our community partners.

Our Welcome Center

Trott Access Center
Room 2
1001 11th Street
Niagara Falls, NY 14301

Hours of Operation

Monday: 8:30 am – 4:00 pm
Tuesday: 8:30 am – 4:00 pm
Wednesday: 8:30 am – 4:00 pm
Thursday: 8:30 am – 4:00 pm
Friday: 8:30 am – 4:00 pm

We offer intensive case management services to all clients.

Whether it is counseling services, liaison efforts, or referrals to other agencies, our case workers will develop a plan that works for you.

“I never thought I could graduate. It was just too hard and too confusing. Now look at me- I’m in college and I’m going to be an X-ray technician!” –2013 HSED Recipient

Our Satellite Centers:

The Salvation Army
7018 Buffalo Avenue
Niagara Falls, NY 14304
(716)283-7697

YWCA of Niagara/Carolyn’s House
542 6th Street
Niagara Falls, NY 14301
(716) 371-9124

60th Street School/Community Education Center
6040 Lindbergh Avenue
Niagara Falls, NY 14304
(716) 286- 0768



Wanda Armstrong, NYACCE Student of the Year 2012

Other Services

Job Searching?

We offer professional résumé-writing services and job readiness training programs. Come learn how to write a cover letter and dress for success!

New to the Computer?

Keep up with the digital age by taking free computer classes. We teach it all: from how to use a mouse to the Microsoft Office Suite.

Learning English?

We offer FREE English to Speakers of Other Languages classes at our Niagara Falls and North Tonawanda centers. Classes cover all four language skills: reading, writing, speaking, and listening.